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SOLUTIONS FOR THE
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**ENDURANCE
WORLDWIDE INSURANCE**

CITY-IS
Converged Visual Solutions

ENDURANCE WORLDWIDE INSURANCE : IMPROVING INTERNAL COMMUNICATIONS AND ACCELERATING DECISION MAKING

REQUIREMENT

Improve internal communications throughout international organization.
Accelerate decision making process.

SOLUTION

Performed site surveys.
Undertook specialist room design.
Provided project management.
Implemented sophisticated boardroom solution with integrated audiovisual facilities.
Installed flat panel TVs in reception areas.

RESULTS

Enhanced communications environment.
Users are comfortable with and confident in their surroundings.
Better meetings.
More employee interaction.
Quicker decisions.
More responsive to market change.



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TANDBERG

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A GLOBAL PROVIDER OF PROPERTY INSURANCE AND REINSURANCE, ENDURANCE WORLDWIDE INSURANCE HELPS RISK MANAGERS, REINSURANCE BUYERS AND THEIR BROKERS SOLVE THEIR INSURANCE AND REINSURANCE NEEDS.

Since its launch in Bermuda in 2001, Endurance has established licensed operating subsidiaries in New York, San Francisco, Los Angeles and Chicago. In 2002, Endurance established a wholly owned UK subsidiary in London.

To help improve internal communications throughout this fast growing organization and accelerate the decision making process, Endurance recognized the need for videoconferencing.

After choosing TANDBERG as their preferred manufacturer, Endurance approached CityIS to propose the best solution for their particular business requirements.

CityIS undertook site surveys, room design, project management and implemented a sophisticated boardroom solution with integrated audiovisual facilities. Flat panel plasma TVs were also installed in the reception areas, providing flexible presentation facilities and TV distribution.

BENEFITS

Videoconferencing has proved to be an extremely powerful business tool for Endurance. As well as encouraging more employee interaction and speeding up the decision making process, videoconferencing has provided the following benefits:

IMPROVED ENVIRONMENT

Together, the interior fixtures, furniture, lighting and acoustics have all improved the quality of presentations. Users are now comfortable with and confident in their surroundings.

BETTER MEETINGS

Videoconferencing has lead to better meetings. Both the quality and number of management meetings have improved dramatically. More frequent meetings mean that questions are answered quicker and more efficiently. Not only that, it enables the company to be much more responsive to market change.

RESULTS

Working closely with Endurance, CityIS' designers, convergence specialists and integration engineers completed the project successfully and on schedule.

"CityIS' continued expansion, particularly in the USA, means that we can work in partnership with Endurance at an international level," says Colin Clark, Global Services Director, CityIS Ltd. "We are delighted to be able to offer global sales, services and support from a single source!"

I FOUND THE CityIS STAFF AND SUPPORT TO BE VERY HELPFUL AND EXTREMELY CO-OPERATIVE. THEIR PROFESSIONALISM WHEN WORKING WITH THE BUILDING CONTRACTORS DEMONSTRATED TRUE FLEXIBILITY AND THEIR ABILITY TO WORK TO TIGHT TIMESCALES WAS EXCELLENT.

Nigel Shill, IT Manager, Endurance Worldwide Insurance